



Members' Standards Policy

1. Purpose

The purpose of this policy is to promote a welcoming, respectful, safe, and enjoyable environment for all members, guests, visitors, staff, and contractors of Deeside Golf Club.

Membership carries both privileges and responsibilities, and all members are expected to uphold the standards set out in this policy.

2. Core Principles

Members shall:

- Treat others with courtesy, dignity, and respect.
- Demonstrate good sportsmanship at all times.
- Support the reputation and values of the Club.
- Comply with Club rules, bylaws, and applicable laws.
- Act honestly and with integrity.

3. Expected Standards of Conduct

Members are expected to:

On the Golf Course

- Observe accepted rules of golf and golf etiquette.
- Maintain an appropriate pace of play.
- Repair divots, pitch marks, and bunker damage.
- Respect course marshals and club officials.
- Prioritize safety at all times.

In Club Facilities

- Treat fellow members, guests, staff, and visitors respectfully.
- Follow dress code requirements.
- Respect Club property and facilities.
- Consume alcohol responsibly.

- Follow all health and safety requirements.

Communications

Members must communicate respectfully in:

- Face-to-face interactions.
- Email correspondence.
- Social media.
- Club forums, messaging groups, and digital platforms.

4. Unacceptable Conduct

The following conduct may result in disciplinary action:

Abuse and Harassment

- Bullying, intimidation, or harassment.
- Discriminatory conduct based on age, disability, race, religion, gender, sexual orientation, or other protected characteristics.
- Threatening, abusive, or offensive language.

Misconduct

- Dishonest or fraudulent behaviour.
- Deliberate damage to Club property.
- Physical violence or threatening behaviour.
- Serious breaches of golf etiquette or Club rules.
- Conduct that brings the Club into disrepute.

Digital Misconduct

- Defamatory or abusive comments about members, staff, or the Club.
- Sharing confidential Club information without authorization.
- Online conduct likely to damage the Club's reputation.

5. Guests

Members are responsible for the conduct of their guests and must ensure guests comply with Club rules and standards.

6. Complaints and Investigations

Reporting Concerns

Concerns regarding member conduct may be reported to:

- The Club Manager

- The Captain

Investigation Process

The Club will:

1. Receive and review the complaint.
2. Conduct a fair and impartial investigation.
3. Give the member an opportunity to respond.
4. Consider all relevant evidence before reaching a decision.

Confidentiality will be maintained as far as reasonably possible.

7. Disciplinary Action

Where a breach is established, the Club may impose one or more of the following sanctions:

- Informal warning.
- Written warning.
- Temporary suspension of privileges.
- Suspension of membership.
- Restrictions on access to Club facilities.
- Termination of membership in serious cases.

The sanction imposed will be proportionate to the seriousness of the breach.

8. Appeals

A member subject to disciplinary action may appeal in writing within 14 days of notification.

Appeals will be reviewed by an independent panel or designated committee whose decision shall be final.

9. Review

This policy will be reviewed periodically by the Council to ensure it remains appropriate and effective.

For full details on the disciplinary procedure please go to the Club Rules (Rule 15).

Member Acknowledgement

By accepting and maintaining membership of Deeside Golf Club, members agree to comply with this Members' Standards Policy and all other Club rules and regulations.

Approved by: _____

Date: _____

Review Date: _____

